



IPIN Reset

How to reset your IPIN using
OTP

*Retired life ka sahara,
NPS hamara*

- Internet Personal Identification Number (IPIN) is a password to access your NPS account on CRA Website (www.cra-nsdl.com)
- IPIN can be reset online using “One Time Password” (OTP)
- OTP will be forwarded to your registered mobile number
- If your mobile number is not updated in CRA system, please contact you Nodal Office / POP-SP

The following video will demonstrate

How to reset your IPIN using OTP



To reset your IPIN,
go to

www.cra-nsdl.com

Subscribers

User ID

Password



[Forgot Password?](#)

To Reset your Password using Secret Question and Answer. Please Click here

- ▶ Check Grievance Status
- ▶ Check Status using Receipt Number

[Help / Instruction for Login](#)

Click on
"Forgot
Password"

Nodal Offices / Other Intermediaries

I-PIN
 Digital Certificate

User ID

Password

[Forgot Password?](#)

- ▶ Check Grievance Status
- ▶ Check Subscriber Registration Status
- ▶ Check Subscriber Withdrawal Status
- ▶ DDO Login using OTP

[Help / Instruction for Login](#)



Reset Password using secret question Instant Reset I-PIN



Click on
“Instant Reset IPIN”

Note:

- If you wish to reset your I-PIN using the secret Question and Answer (set by you at the time of initial login), please select the option "Reset password using secret question".
- If you wish to reset your I-PIN and activate the same through One Time Password (OTP) or through Nodal Office / Point of Presence, please select the option "Instant Reset I-PIN".



Reset I-PIN

* Mandatory Fields

PRAN*	<input type="text"/>			
Subscriber Name*	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	First Name *	Middle Name	Last Name	
Subscriber's Father's Name	<input type="text"/>	<input type="text"/>	<input type="text"/>	
	First Name	Middle Name	Last Name	
DOB *	<input type="text"/>	 (dd/mm/yyyy)		
Email Address	<input type="text"/>			
New Password*	<input type="text"/>			
Confirm Password*	<input type="text"/>			

- Fields marked “*” are mandatory.
- Please ensure that details entered are matching with details printed on PRAN card.

Reset I-PIN

* Mandatory Fields

PRAN*	<input type="text" value="110001293945"/>	<input type="text"/>	<input type="text"/>
Subscriber Name*	<input type="text" value="Somak"/>	<input type="text"/>	<input type="text"/>
	First Name *	Middle Name	Last Name
Subscriber's Father's Name	<input type="text"/>	<input type="text"/>	<input type="text"/>
	First Name	Middle Name	Last Name
DOB *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Email Address	<input type="text"/>	<input type="text"/>	<input type="text"/>
New Password*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Confirm Password*	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please enter your
"Date of Birth"



Note :

- ▶ * marked fields are mandatory.
- ▶ Please enter the details exactly as printed on PRAN Card.
- ▶ Click on "Generate OTP" if you wish to authorize your request using "One Time Password (OTP)". The OTP will be sent to the mobile number registered with CRA.
- ▶ In case you have not registered your mobile number at CRA, please click on "Go to Nodal Office" and get the request authorized by Nodal Office / Point of Presence.

Reset I-PIN

PRAN*	<input type="text" value="110001293945"/>		
Subscriber Name*	<input type="text" value="Somak"/>	<input type="text"/>	<input type="text"/>
	First Name *		Middle Name
Subscriber's Father's Name	<input type="text"/>	<input type="text"/>	
	First Name		Middle
DOB *	<input type="text" value="16/04/1978"/>  (dd/mm/yyyy)		
Email Address	<input type="text"/>		
New Password*	<input type="password" value="••••••"/>		
Confirm Password*	<input type="password" value="••••••"/>		
	<input type="button" value="Go to Nodal Office"/>	<input type="button" value="Generate OTP"/>	<input type="button" value="Reset"/>

Enter a password of your choice. Your password should be

- alpha-numeric
- between 8 and 14 characters

Re enter the same password to confirm

Note :

- › * marked fields are mandatory.
- › Please enter the details exactly as printed on PRAN Card.
- › Click on "Generate OTP" if you wish to authorize your request using "One Time Password (OTP)". The OTP will be sent to the mobile number registered with you.
- › In case you have not registered your mobile number at CRA, please click on "Go to Nodal Office" and get the request authorized by the Nodal Office.

Reset I-PIN

Mobile No. XXXXXX3248

Enter OTP *

Note :

- The One Time Password (OTP) sent to the registered mobile number is valid for five minutes only.
- You can generate maximum five OTPs in a day for a given PRAN.

Enter the OTP
and click on
"Submit"

You'll receive the
OTP from
NPSCRA
through SMS as
shown here

As requested by you, One Time
Password for reset of IPIN is
405275.

Send an SMS



[▶ Reset I-PIN](#)

Acknowledgement No	9100736647
User ID	110001293945
Subscriber Name	Somak
Subscriber's Father's Name	
DOB	16/04/1978
Reset I-PIN request has been successfully processed	
Captured Timestamp	28/10/2015 18:26

Now you can login with your new password- as set by you while raising the OTP request

Subscribers

User ID

Password



[Forgot Password?](#)

- ▶ Check Grievance Status
- ▶ Check Status using Receipt Number

[Help / Instruction for Login](#)

Nodal Offices / Other Intermediaries

- I-PIN
- Digital Certificate

User ID

Password



[Forgot Password?](#)

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Welcome to Central Recordkeeping Agency

- After successful login you can access your account details, you can also download your transaction statement.
- Further you can change your Mobile No and email address.