



**Pension Fund Regulatory  
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To,

PrAOs, PAOs, CDDOs & other CG Nodal offices;  
DTAs, DTOs & other SG Nodal offices  
Autonomous Bodies under CG & SG

Dear Sir/ Madam

**Subject: NPS Awareness Week (February 1-7, 2015)**

It has been observed that the subscribers/ employees in the Central Government and State Government are not fully aware of various functions/ facilities available under National Pension System. A large number of the queries/ grievances received from these subscribers pertain to elementary issues like non-receipt of Statement of Transaction, I-PIN, T-PIN, etc and another chunk relates to complaints relating to missing credits/ NPS contributions.

2. In order to promote awareness regarding National Pension System (NPS) among all the subscribers and to provide basic facilities on the spot, PFRDA has decided to organize NPS Awareness Week from February 1-7, 2015 in all the nodal offices under the Central Government and State Government. It will help in disseminating information to a large number of subscribers. The following activities may be undertaken by the nodal officers in the proposed NPS awareness week:

- (i) Printing and distribution of the subscriber brochure
- (ii) Printing and distribution of the Chairman's communication to the subscribers
- (iii) Updation of subscriber details through S2 Form
- (iv) Conversion of non IRA to IRA compliant, Flagging of non IRA complaint cases, if not yet flagged
- (v) Printing of Transaction Statement for the subscribers and distributing the same
- (vi) Resolution/redressal of grievances pending as well as 'on the spot' grievances raised during NPS week.

In case, any further clarification is required in this regard, you may contact Mr. Bibhas Dutta at 022-24994558 (E-mail ID -bibhasd@nsdl.co.in) or Mr. Abhishek Dhuri at 022-24994266 (E-mail ID - abhishek@nsdl.co.in).

Yours sincerely

Ashish Kumar  
General Manager